TYLER GRAY

334-233-6931 | HELLO@TYLERGRAY.DEV | TYLERGRAY.DEV | ALABAMA

Core Competencies

Executive IT Leadership, Strategic Planning & Vision, Technology Governance, Cross-Functional Team Leadership, Stakeholder Engagement, Change Management, Vendor & Contract Negotiation, Process Improvement, Business Continuity Planning.

Technical Skills

Leadership & Strategy
IT Governance, SaaS Product Development, Strategic Planning, M&A Technology Integration

Cloud, Infrastructure & Systems
Microsoft Azure, AWS, Microsoft 365, Windows/Linux/Unix Administration, Network Modernization, Disaster Recovery

Cybersecurity
Program Development, Risk Management, Zero Trust, MFA, Threat Detection & Response

Automation, Development & Analytics
Process Automation, API Integrations, SSO, CI/CD, PowerShell, Laravel, SQL, Data Visualization & Reporting

PROFILE

Innovative IT executive and SaaS product leader with 15+ years of experience driving enterprise technology strategy, modernizing infrastructure, and delivering AI-powered automation that reduces costs and accelerates growth. Proven record of leading multi-million-dollar IT initiatives, architecting secure cloud migrations, building comprehensive cybersecurity programs, and launching high-impact SaaS products. Adept at aligning technical execution with organizational strategy, managing programs from conception to delivery, and leading cross-functional teams to achieve measurable business results. Skilled communicator with a track record spanning accounting firms, higher education, credit unions, and the SaaS sector.

EXPERIENCE

Director of Information Technology
Aldridge Borden & Company | Montgomery, AL | Apr 2024 - Current
- Provide executive-level leadership and strategic direction for all multi office firm technology operations, innovation initiatives, and IT governance.
- Developed and enforced firm-wide technology policies and procedures, ensuring compliance, security, and operational excellence.
- Architected and launched a comprehensive cybersecurity program and multi-year technology modernization plan.
- Directed infrastructure modernization including Azure migration, network refresh, VoIP implementation, and AV upgrades.
- Designed and deployed AI-driven automation and custom internal applications to improve efficiency and client services.
- Integrated systems, applications, and data from two acquired firms with no operational disruption.
- Designed, developed, and launched a new public website and internal portal to enhance communication and resource access.

Co-Founder & Product Lead
Kindly | Remote | 2024 - Current
- Founded and lead product development for a SaaS platform built to help nonprofits streamline operations, manage donor relations, and leverage AI to save time and increase impact.
- Led the full product lifecycle and served as principal designer and developer, building the platform from the ground up through launch and ongoing iteration.
- Designed and implemented AI-powered features including grant writing automation, meeting summaries, and organizational analytics tailored to nonprofit needs.
- Directed product architecture, UX design, and platform integrations into a unified system.

- Led multidisciplinary teams spanning engineering, design, sales, marketing, quality assurance, and customer relations to develop and release new features, while driving go-to-market strategy and building partnerships to accelerate adoption.

Senior Solutions Architect
Tovuti LMS | Remote | 2022 - 2024
- Partnered with enterprise clients to gather requirements and delivered enterprise-grade API integrations and secure Single Sign-On (SSO) solutions.
- Managed Git workflows and CI/CD pipelines, streamlining development, testing, and deployment.
- Conducted technical feasibility studies and and advised on emerging technologies for scalability and performance
- Built strong stakeholder relationships to align technical solutions with business objectives.

Board of Directors | Chair, Cybersecurity Committee & Personnel Committee
ASE Credit Union | Alabama | 2020 - Present
- Provide governance and strategic oversight for cybersecurity initiatives protecting $400M+ in assets.
- Lead board-level discussions on emerging threats, compliance, and technology modernization and advocate for technology modernization and secure digital banking initiatives.
- Partner with executive leadership to develop and monitor cybersecurity risk management frameworks.

Director of Information Systems | System Administrator
Central Alabama Community College | Alexander City, AL | 2017-2022
- Directed technology infrastructure and IT staff across four campuses, ensuring reliable operations and service delivery.
- Served on the President's Cabinet, Strategic Advisory Council, and Technology Committee to guide institutional technology strategy.
- Led a high-performing IT team, fostering collaboration, creativity, and innovation.
- Spearheaded major infrastructure modernization projects, including campus-wide network upgrades, expanded Wi-Fi coverage, and upgraded AV systems.
- Upgraded to modern VoIP systems and implemented MFA for faculty and staff.
- Strengthened campus security by expanding the security camera network and enhancing cybersecurity measures.
- Directed server administration for Windows, Linux, and Unix environments, ensuring peak performance and reliability.
- Developed automation scripts in PowerShell and Bash to reduce manual workloads and improve efficiency.
- Managed enterprise migrations (gSuite to Microsoft 365, VPN upgrades), deployed centralized IT systems and monitoring tools, and developed an accessible website meeting all WCAG standards while overseeing LMS, websites, and applications for usability.

Early Career – ASE Credit Union | 2010 - 2017 - Advanced through technical roles, managing network/server administration, system upgrades, and security initiatives.